

HOUSE INFORMATION

WELCOME

Welcome to Baille Hill House. We really do hope that you have a great holiday and that your memories of a stay in York and Yorkshire will be as happy as ours.

The house is furnished to make for a relaxed and fun holiday. We hope that we have left things in such a way as to make your stay as comfortable and as easy going as possible. If anything is not as you would expect then please contact Jonathan on 07973 371066 or Cassandra on 07914 696643.

INTERNET ACCESS

Internet Access: The router is in the bedroom on the ground floor.

Wifi – set your PC/phone to view available networks; our network is called **SKYDPQAU** and the password is **uTkHp4V1Hnv2**

FIRE NOTICE

Please take time to read the fire notice by the front door. All floors have fire alarms. There is an extinguisher by the fire notice and a fire blanket on the cupboard end above the sink.

NO SMOKING

Please be reminded that we offer a non-smoking house.

KITCHEN & DINING ROOM

To make your stay easier, we have left some basic cleaning items in the cupboard under the sink including washing liquid, sponges, dishwasher tablets and tea towels.

DINING TABLE

You will find a tablecloth and mats for use so that the surface can be protected, especially from hot plates and pans.

WASHING MACHINE

This is located under the draining board. There is a clothes airer located under the bed on the ground floor.

IRON AND IRONING BOARD

The iron is located in the cupboard under the sink. There is an ironing board located under the bed on the ground floor.

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BREAKAGES

If you accidentally break or damage anything please let us know so that we can arrange repair or replacement for our next guests. We do not normally look to charge for minor damages as we understand that accidents happen. Please write down any breakages in the notebook in the kitchen.

RUBBISH

The bins are at the back of the courtyard and are shared with next door. The big bin is for household rubbish and the smaller wheelie bin is for GLASS ONLY for recycling. The bins are usually emptied on Tuesday or Friday.

RECYCLING

Glass is collected for recycling from the house – please put glass items into the small wheelie bin labelled 'GLASS'. This bin is only for glass recycling not ordinary rubbish. For other items to be recycled they need to be taken down to the parade of shops where there are various different containers.

BATHROOMS AND LOOS

FACE WIPES, WET WIPES ETC

Please put face wipes, wet wipes etc and any sanitary items in the bins provided in the bathrooms and bedrooms so that we don't get any blockages.

HOT WATER AND HEATING

All hot water is supplied on continuous flow, so it does not run out.

The main house thermostat is in the lower hallway at the foot of the stairs. Heating times are preset so you may not need to make any adjustments manually. However if you wish to make the house warmer or cooler you can change the temperature by rotating the whole thermostat wheel to the temperature you want. 20C is usually sufficient to keep the house very warm. Individual radiators have temperature control valves.

LIVING ROOM

TV, MUSIC, LIGHTS

There is a smart TV in the lounge with Freeview and internet access so you can use your own Netflix etc. account. Please remember to log out of any of your accounts you may access whilst staying at Baille Hill House at the end of your stay.

There is a compact Sony music stereo with iPod dock and CD player on

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the small cupboard. This will also work as a Bluetooth device using the Bluetooth plug which is plugged in behind the stereo and into the 3.5mm line in socket on the front of the so you can play music from your own tech gadgets.

The wall lights in the lounge have individual switches on the top of each fitting so if they seem not to work with the main switch please try these individual switches.

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DEPARTURE

At the end of your stay, please can you check that all kitchen appliances are turned off, particularly the oven & hob. In order to keep our cleaning team safe our housekeeper would appreciate it if the beds can be stripped & all bed linen and towels being brought down to kitchen.

Any rubbish or bottles can be put in the respective waste bins by the gateway.

On leaving, please check that you have all your possessions, that the front door and lounge patio doors are locked and all windows closed.

Please return the two spare sets of keys to the cutlery drawer and after locking the rear door, please return the final key to the key safe and scramble the code.

We hope you enjoy your stay. If you wish to contact us please either email to:

owners@baillehillhouse.co.uk

or call:

07914 696643 or 07973 371066

Best regards

Jonathan Garner & Cassandra Killington